



Reliable market pay data is important

Talent is in short supply and getting compensation right is critical to attracting and retaining a productive workforce. Reliable market data helps you:

- Stay current on rapidly changing talent markets and compensation trends
- Benchmark your pay with the market to maintain an effective and competitive pay program
- Stay ahead of your competitors in attracting and retaining business-critical talent
- Make data-driven decisions, eliminating the guesswork

About Benchmark Select Compensation Reports

Provide access to 250+ core jobs without the need to submit data

Allow easy-to-use job matching through job descriptions, eliminating the need to understand grading methodology

Helps companies develop and maintain competitive and cost-effective pay programs.



Job Summary

Manages process for introducing short- and long-term solutions to information technology (IT) needs through new and existing applications, systems architecture, network systems and applications infrastructure. Reviews system requirements and business processes. Oversees coding, testing, debugging and implementation of software solutions. Provides leadership to managers and is accountable for performance and results of multiple related units; typically is responsible for performance evaluation, pay reviews and hire/fire decisions.

529 Number of Organizations 12,599 Number of Incumbents



Function

IT Developmen

Designs, develops and implements short-and long-term solutions to information technology (IT) needs through new and existing applications, systems architecture, network systems and applications and applications infrastructure. Reviews system requirements and business processes; codes, tests, debugs and implements software solutions.

Descriptive Statistics

Market Data	Average	10th Percentile	25th Percentile	50th Percentile	75th Percentile	90th Percentile
Base Salary	172,648	144,225	158,542	171,848	187,151	201,693
Target Total Annual Incentives % of Base Salary	18	10	15	16	20	25
Target Total Annual Compensation	196,684	157,336	175,459	194,000	217,385	235,497
Actual Total Annual Incentives	33,643	12,554	21,373	29,915	42,679	58,337
Actual Total Annual Compensation	198,216	154,812	176,657	194,662	221,772	242,671

Eligibility for Performance Bonus

Yes	No
78%	22%

@2023 WTW

Reported in USD | Organization-weighted

Effective Date: 01 January 2023

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2022/2023 Benchmark Select Compensation Report United States

Report coverage

Reports available

- 36 local reports are available in Asia Pacific, Europe, Middle East, Latin America and North America
- PDF and Excel download from online delivery tool

Key features

- Pay data for more than 250 positions across 33 functions
- Management to support level
- Geographic salary index

Up to 10 data elements

- Base salary
- Target total annual incentives as a percent of base salary
- Target total annual incentives
- Actual total annual incentives
- Actual total annual compensation

Example position listing

- Pay data for more than 250 positions across 33 functions
- Management to support level

Business Unit Management General/Country Manager Administrative Services Senior Administrative Services Manager		Hullian Resources	rces Executive sources Manager Manager Professional - Specialist
Administrative Services Manager Administrative Services Supery Senior Administrative Services Supery Senior Administrative Services Profess Administrative Services Profess Administrative Services Professenior Administrative Services Administrative Services Administrative Services Administrative Services Assistar Senior Checeptionist Senior Receptionist Senior Executive Administrative Administrative Administrative Administrative Administrative Assistant Executive Administrative Administrative Services Assistant Executive Administrative Administrative Services Administrative Assistant Executive Administrative Corporate Affairs/Communicati Corporate Affairs/Communicati Sepcialist Senior Corporate Affairs/Communicati Specialist Senior Corporate Affairs/Communicati Senior Corporate Affairs/Communicati Senior Finance Professional Finance Professional Finance Professional Finance Professional Note: Positons covered varies by coun	IT Development (cont'd) Application Development Manager Application Development Professional Specialist Senior Application Development Professional Application Development Professional Application Development Professional Business Systems Analysis Manager Business Systems Analysis Professional Specialist Senior Business Systems Analysis Professional Business Systems Analysis Professional IT Administration Traction Senior IT Administration Manager IT Administration Professional IT Administration Professional IT Administration Professional IT Administration Professional IT Help Desk Support Professional IT Help Desk Support Technician Senior IT Help Desk Support Technician	Sales, Marketing and Business Development Top Sales and Marketing Executive Senior Sales and Marketing Executive Senior Sales and Marketing Manager Sales and Marketing Manager Sales and Marketing Professional Marketing Top Marketing Executive Senior Marketing Manager Marketing Executive Senior Marketing Professional Marketing Professional Marketing Professional Marketing Professional Marketing Communications Professional Marketing Communications Professional Marketing Communications Professional Senior Marketing Communications Professional Market Research/Intelligence Professional Senior Product Managerent Manager Product Management Manager Product Management Professional Customer Support/Operations Senior Customer Support/Operations Manager Customer Support/Operations Supervisor Customer Support/Operations Professional Senior Customer Support/Operations Professional Senior Customer Support/Operations Professional Senior Customer Support/Operations Professional Senior Customer Support/Operations Assistant Customer Support/Operations Assistant Customer Support/Operations Assistant Customer Support/Operations Assistant Senior Customer Service Manager	Customer Service Supervisor Senior Customer Service Professional Customer Service Professional Senior Customer Service Professional Senior Customer Service Assistant Customer Service Assistant Customer Service Assistant Customer Contact Center Manager Customer Contact Center Manager Customer Contact Center Supervisor Customer Contact Center Professional Senior Customer Contact Center Representative Customer Contact Center Professional Senior Technical Customer Support Senior Technical Customer Support Manager Senior Technical Customer Support Professional Technical Customer Support Professional Senior Technical Customer Support Professional Technical Customer Support Professional Senior Technical Customer Support Technician Manufacturing/Operations Top Manufacturing/Operations Manager Manufacturing/Operations Manager Manufacturing/Operations Professional Senior Manufacturing/Operations Professional Senior Manufacturing/Operations Professional Manufacturing/Operation Professional Manufacturing/Operation Professional Manufacturing/Operation Professional Senior Manufacturing/Operation Professional Manufacturing/Operation Professional Manufacturing/Operation Professional Manufacturing/Operation Professional Manufacturing/Operation Professional Manufacturing/Operation Professional

Steps:

- Choose your organization's market position (i.e., median, P75, P90)
- Review all definitions
- Job matching
 - Find your organization function, followed by levels
 - Review job summary and function description to ensure a proper match
- Choose the compensation elements
- Calculate the compa-ratio

Determine your compensation pay positions

Your overall compensation philosophy should include determining where and how you want to compensate your employees in relation to the market, e.g., median (P50 or 50th percentile) or upper quartile (P75 or 75th percentile.)

By matching the pay rates with the market, you can stay competitive, hence improving your ability to attract and retain talent.

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Report Data Element Definitions

Below we have provided you with the definitions for each column of data.

Job Code

The job code is comprised of two elements used to describe the benchmark job that most closely matches the incumbent's responsibilities.

Function/Discipline

The three-letter or six-digit code for the incumbent's job family or area of specialization (e.g., AHR Human Resources, AHR010 Compensation and Benefits).

Career Level/Global Grade Range

The incumbent's level of contribution within the organization (e.g., Manager/Supervisor, Professional, Sales, and Support), followed by the applicable Global Grade range aligned to the Career Levels.

Job Title

The benchmark job title describes the nature of the work and career level.

Alternative Job Titles

Examples of job titles that are typically used for benchmark jobs.

Number of Reporting Organizations (# of ORGS)

Total number of participating organizations providing data for the benchmark job.

Number of Reporting Cases (# of EEs)

Total number of incumbents in the sample.

12-Month Base Salary

The monthly base salary amount multiplied by 12, independent of the number of months of base salary used to define the annual base salary. [APAC, LATAM only].

Fixed/Guaranteed Bonus

Mandatory or fixed guaranteed bonus amount.

Base Salary

The current full-time equivalent (FTE) annual base salary, including any guaranteed additional fixed payments such as holiday pay and any extra-contractual months required by law, collective agreement or organization practice.

Total Fixed Cash Allowances (excluding Car)

Sum of all fixed cash allowances (excluding Car Allowances).

Total Guaranteed Compensation

Sum of annualized Base Salary and Total Fixed Cash Allowances.

Target Total Annual Incentives % of Base Salary

Target Total Variable Pay calculated as a percentage of

Target Total Annual Compensation

Sum of Total Guaranteed Compensation and Target Total Variable Pay.

Actual Total Annual Incentives

Sum of Actual Performance Bonus, Actual Sales Incentive, Actual Commission, Actual Discretionary Bonus, Actual Total Profit Sharing and Other Actual Cash Payments.

Actual Total Annual Compensation

Sum of Total Guaranteed Compensation and Actual Total Variable Pay.

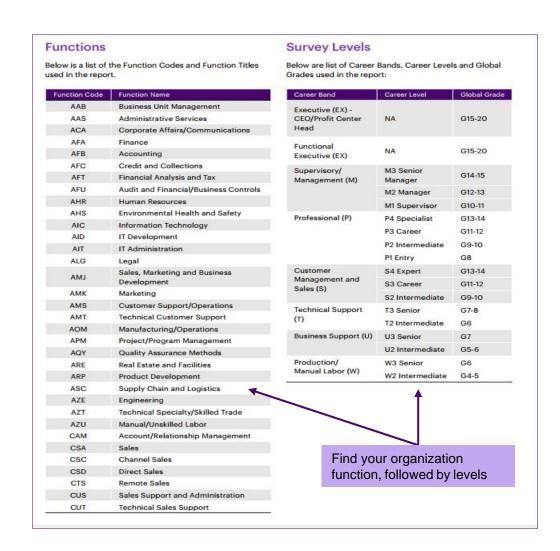
Eligible for Performance Bonus

Percentage of incumbents eligible for performance bonus.



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Senior IT Development Manager

AID-M3-14|15

Alternative Title/s: Senior IT Development Manager; Senior Information Technology Manager; Senior Technology Manager; Information Technology Director Sample Size
529
Number of Organizations
12,599
Number of Incumbents



Job Summary

Manages process for introducing short- and long-term solutions to information technology (IT) needs through new and existing applications, systems architecture, network systems and applications infrastructure. Reviews system requirements and business processes. Oversees coding, testing, debugging and implementation of software solutions. Provides leadership to managers and is accountable for performance and results of multiple related units; typically is responsible for performance evaluation, pay reviews and hire/fire decisions.

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Review job summary and function description to ensure it matches with your job

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Benchmark peer data at your organization's market position against your data

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Identify the compensation elements that you want to benchmark against peer data

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How to calculate Compa-ratio

A commonly used measurement for determining how average salaries are different from the target salary is the competitive compa-ratio. If, for example, your target is the median of a salary range, the competitive compa-ratio can be determined by:

Average of all salaries in a specific job x 100% Median (market target)

If your position base pay is \$47,000 per year, median (P50) of similar positions is \$49,000, the compa-ratio formula is:

 $47,000/49,000 \times 100 = 95\%$

A market ratio of 100 means the average actual pay is equal to the market target. If the ratio is above 100, the average actual pay is higher than the market target. In this example, the organization pay is 5% below market.

Job matching notes

Identify career band

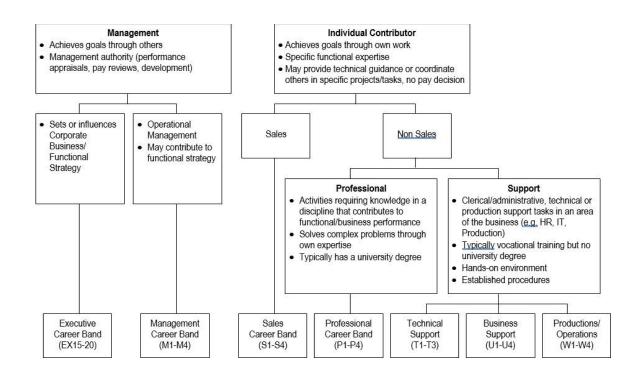
To establish a job's career band, determine whether your job is:

- Supervisor/manager or individual contributor
- Sales or non-sales
- Professional or support
- Technical support, business support or production/operations

Benchmarking roles with more than one main responsibility/hybrid roles

- An appropriate match assumes incumbent position description is at least 80% of the survey position description
- For a position that has all the responsibilities of one position plus those of another, the most representative position should be matched

The process for identifying the appropriate career band



Contact us



